

Sept CACSCC Correspondence Log

In addition to cable landscape¹ and foundation² funding newsletters the following correspondence activity represents CACSCC subscriber related correspondence. Routine advisor to advisor communications is not included.

Incoming Correspondence

USPS Mail

Certified Mail 9/10/05–Town of No. Branford Appointment Letter M. Bigelow dated 10/6/04 – 10/05/04 to June 30, 2006

Response: File

COMCAST BILL: Advisor contact information incorrect.

Response: Sent copy and notice on to Comcast: change due 1 year ago.

9/6 Subject: Status of Change - Not Supportive Please note that the item of reaching the Advisors via 7TownTV.org remains unsupported by the company.(scan of bill)

REPLY: Wed, 7 Sep 2005 07:04:33 -0600 [09/07/2005 09:04:33 AM EDT]

"Bairos, John" <John_Bairos@cable.comcast.com>

Thank you for bringing this to my attention. I anticipate that the correction will be made prior to the next Cable Advisory Council Meeting..

REPLY2: Wed, 7 Sep 2005

Reminder: The request was to add Web site (7Towntv.org) to notice and change e-mail to chairman@7TownTV.org

Guilford Savings Bank - Letter CD Maturity, Monthly Statements

Response: Refer to Treasurer

No. Branford Police Employee Union: Solicitation for funds to PO Box Renters

Response: **set aside for No. Branford Advisors/possible Bulletin Board item**

No. Branford Volunteer Ambulance Co#4: Sept 19 event

Response: picked up on 9/20 - discard

Town of Madison – Appointment Letter Stephen Fuest 9/12/05 to June 2007

Response: Web site Advisor Page updated and mail box restored

Office of Consumer Council – Reply to Docket 05-07-09

Response: Request to DPUC for 24 hours to reply – motion granted.

DPUC cc: to R.Cramer response to Fax concerning religious programming on local community access channel – Outcome: Not an issue in DPUC jurisdiction; if remain dissatisfied recourse is to pursue the matter in court of competent jurisdiction

Response: Added reference to Web Site Correspondence Items

Meeting Outcome

Wallingford Staff: Inquiry about Scheduling

Response: Summary Policy Reference distributed to all PEGs –

Web update pending

Telephone Calls

Wallingford Staff: Inquiry about Sponsorship

Response: Referred to modeldoc page on 7TownTV.org

Wallingford Staff: Inquiry about Political Programming on Public Access

Response: Reviewed file materials to refresh my understanding. R-J Article used to inform about Public Access Policy Web updates Wallingford page

Record-Journal Newspaper Business Reporter: Channel changes and are HBO Analog subscribers disenfranchised – interviewed.

¹ CTAM Briefs, Cable in the classroom and Comcast Customer Newsletter

² PDN Foundation

Response: Notified Comcast via J.B. of inquiry and article: Asked for if generic reply can be made available or if all will be case-by-case. **No reply.**
(Request status Sept Meeting Comcast report.)

e-mail to cacsc@juno.com

Branford Board: Requested router schedule of ClassicArtsShowcase to Cable 18

Response: Added to pre-set schedule

e-mail to chairman@7TownTV.org

Subscriber responses to Record-Journal Newspaper article: Seven customer Inquiries about channel changes, loss of channels, HBO analog charges et. al

Response: forwarded to Comcast via J.B. per customer inquiry protocol.

Response 2: Sent follow-up matrix when no reply on any item forwarded

Branford School: Meeting Schedule inquiry

Response: Referred to downloadable schedules for 2003,2004,2005 on <http://7towntv.org/schedule.html>. And confirmed the 2006 Schedule is awaiting confirmation of location information. TBA immediately following our next meeting on the same Web Page.

e-mail to dpuc@7TownTV.org

Docket 05-09-07: OCC, NHTV, MCAG

Docket 05-07-09: Public Access Channels per Franchise

Outgoing Correspondence not identified as Response Above

Last week Aug: [2006 Schedule](#) correspondence with M.Bigelow & M.Saddig

[9/7 Sent following Question to Comcast:](#) When will the biannual survey be available for review and addition of questions? **(Request status Sept Meeting Comcast report.)**

[9/7 Sent Thanks to Comcast:](#) for support of Router Classic Arts preset thru Nov 2005 **(Request status Sept Meeting Comcast report.)**

9/8 Advisory Notice: Madison-Customer-Taxpayer-religion

CACSCC COMMUNICATION TO MCAG BOARD c/o mcag@madisonct.org

It includes

1. the Advisory Letter to MCAG: Cramer Inquiry-Madison Upd
2. a copy of the initiating customer inquiry: Cramer
3. the customer reply: Cramer_response

cc: Advisors, J. Bairos, COMCAST, R. Cramer, D. Bavin

9/9 Advisory Notice: Branford Bylaws and Staff Grievances

CACSCC COMMUNICATION TO BCTV BOARD c/o studio@branfordtv.org

Follow-up: Attachment issues. Created off-line access to correspondence

9/ 13: Notice to CACSCC Advisor & Comcast

Channel Line-up Changes Customers & Press Inquiries

14 in person inquiries, 7 letters including HBO Analog charge concerns